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Tel: 807.737.0039  
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At SkyCare our primary concern is the well-being of our clients and crews. In order to provide a safe environment on the ground and in the air, we are continually monitoring the COVID-19 epidemic to ensure that we align with the most recent government health and safety initiatives.

In response to the Government of Canada's ongoing COVID-19 regulations, we require all travellers to adhere to the following directives:

### **Face Covering**

SkyCare requires that travellers wear a non-medical mask or face covering at all times during the flight and while using company facilities. The mask or face covering must be large enough to cover the nose and mouth. To find out more about the limited exemptions, please go to <https://www.ontario.ca/page/face-coverings-and-face-masks>

### **Passenger Health Check**

Prior to boarding our aircraft, passengers will be asked to complete a Pre-Screening Health Check. This involves a visual observation for COVID-19 symptoms, as well as completing a questionnaire to verify that the traveler has not experienced any symptoms in the previous 14 days. It would be helpful if all passengers filled this in prior to arriving at the hangar, and the Pre-Screening Health Check can be viewed at <https://fs7.formsite.com/skycare/sljribtynf/index.html>

### **Vaccination Requirements**

Transport Canada announced on October 29, 2021 that, as of October 30, 2021, air travel passengers and employees in the aviation sector will be required to be double vaccinated before boarding an aircraft in Canada. Travellers on SkyCare aircraft departing from our bases in **Kitchener, Thunder Bay and Winnipeg** must provide proof of vaccination and a valid government-issued ID prior to boarding.

At this time, Exemptions from this requirement exist for passengers departing from our bases in **Sioux Lookout** and **St. Andrews**, and for those passengers departing from Northern remote communities. Proof of vaccination will not be required from these departure points currently.

A transition period is in effect between October 30, 2021 and November 30, 2021, during which travellers who are in the process of receiving their first and/or second dose will be allowed to travel by air provided that they can produce a valid negative COVID-19 molecular test within 72 hours of their flight.

SkyCare is working closely with Transport Canada officials to ensure compliance with these new regulations as they unfold. If you have questions regarding these new



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regulations and how it pertains to your individual circumstances, please contact us directly at 807.737.0038

### **Company Precautions**

SkyCare has implemented the following practices at all our bases to help reduce the spread of Covid-19:

- Deep clean of all aircraft after each flight
- Regular sanitization of high touchpoints
- Hand sanitizer available in high traffic locations
- Social distancing enforced at ground bases

We will continue to monitor the directives from Transport Canada and the Federal Government on an ongoing basis, and will adhere to the policies set forth as they materialize. We appreciate our clients and passengers patience and understanding during these difficult times, and please do not hesitate to reach out to us at any time on 877.737.0038 for any further questions or if any further clarification is required.

Thank you for flying with SkyCare, and we look forward to continuing to provide the safe, comfortable, and first rate customer service experience you have come to expect from us!

The SkyCare Team